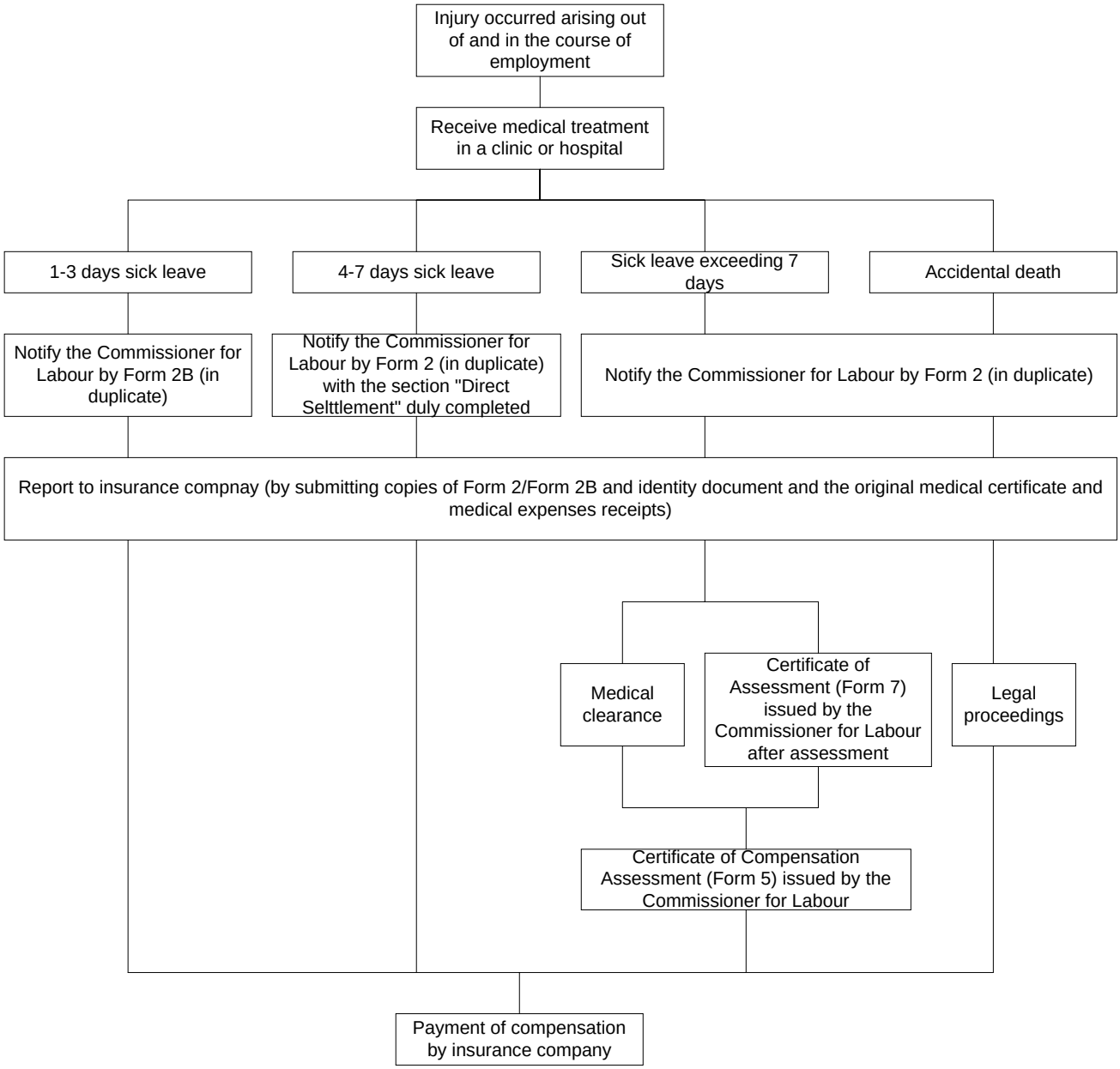Employees' Compensation - Claim Procedures